

Hallmark Developments Customer Testimonial

Project Location: Edgewater

Project Type: Granny Flat Addition

Clients: Jayne, Paul and Alan

Testimonial:

"Mark and the team did an amazing job the granny flat looks fantastic!! During my search, I met with about 5 different builders - I knew nothing about any of the companies but as soon as I met with Mark I knew he was the one for the job, sometimes you just have to take a leap of faith! Every day the guys were onsite and worked non-stop - they even put up with all my questions and constant changes - lucky for me the tea and biscuits worked. Building the Granny flat was probably the best decision we have made. We still get local passers by commenting on how fantastic it looks and what a great job the builder did! We would have no hesitation in recommending Mark and the team to anyone, in fact we already have! Thanks again guys Jayne, Paul and Alan"

Customer Feedback Form:

What was the reason or reasons for you seeking the building services of Hallmark Developments?

Granny Flat

How well did we meet your needs in relation to the above question?

Exceptionally well. Never expected the addition to look so good and fit with the house so well - it looks like it's always been there!

During the course of your building project how professional did you find Hallmark Developments to be?

Extremely professional

Overall, how would you rate your level of satisfaction with the staff that were involved in your building project?

Extremely satisfied. Great team of lads - friendly and professional

Compared to building companies which you may have used in the past, or considered using for the project which Hallmark Developments undertook for you, do we rate as better, worse, or about the same?

Much better

Compared to other companies you considered to undertake your building project was our price more reasonable, less reasonable, or about the same?

Much more reasonable

How likely are you to recommend Hallmark Developments to people you know?

Extremely likely

What factors influenced you to choose the services of Hallmark Developments?

- The 'one on one' personalised service that Hallmark Developments offered
- The flexibility of Hallmark Developments in meeting my/our designs and needs
- The ability of Hallmark Developments to bring fresh and innovative ideas to our proposed building project
- Hallmark Developments were quick to respond to my/our needs
- Hallmark were well versed with the official procedures for approval of building works
- I/we had confidence that Hallmark would only use experienced specialists such as architects, interior designers, cabinet makers etc. to help the build run smoothly and deliver a high quality result